



Northern Ambulance Alliance

Avoidable Conveyance Sharing Learning

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AVOIDABLE CONVEYANCE – FALLS & FRAILITY



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AVOIDABLE CONVEYANCE – FALLS & FRAILTY

YAS

- Shared National Work currently being supported
- Discussed alternative falls responders CFR/Telecare/Fire
- Frailty Pathways
- YAS Producing a film to be shared at next working group

NEAS

- Discussed Falls Response Models and AHP input
- Lessons Learned from Covid

NWAS

- Discussed accessing local services (Handbook)

EMAS

- EOL Champions on stations / Palliative Care Car

AVOIDABLE CONVEYANCE – MENTAL HEALTH



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AVOIDABLE CONVEYANCE – MENTAL HEALTH

YAS – Update in terms of vehicles and new ways of working

- To share the Hexagon Presentation
- Discussed S136 demand / Suicide Prevention Work streams
- Network of Mental Health Champions
- New Pathways of Care into MH teams / Crisis
- 6 Months Mental Health Audit
- Power BI / Data Dashboard
- Looking at Dementia Leads / MH Pathway Lead
- Considering an RMN / Para-ECA model

EMAS

- MH Triage Line based in Police HQ
- CAMHS Helpline
- Lincolnshire – Crisis Café Provision
- Complex Case Manager for Freq MH callers
- Developments – Turn Around Times for MH Calls

AVOIDABLE CONVEYANCE – MENTAL HEALTH

NWAS

- Task and Finish Groups
- Power BI for MH Calls
- Freq Caller Team (strategy and actions)
- Safety Plan for Crews on MH sites
- Crisis Café
- Keeping MH on the agenda
- Police Data and the Joint Response Policy
- Personality Disorder Pathways
- Rotating MH nurses into practice (prison models shared by EMAS)
- Mental Health Awareness Week (21st Oct 2020)

AVOIDABLE CONVEYANCE – CARE HOMES



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AVOIDABLE CONVEYANCE – CARE HOMES

EMAS

- Attend care home operational group meetings
- Looking at patient flow and no lift policy claims
- Discussed Triage Tools to reduce calls/admissions
- Telehealth Video Discussion – WHSAM (clinical picture drawing)
- RESPECT Forms
- Care Home Education
- Advanced Care Planning
- Care Home EOLC (Respect/Roles/DNAR)
- Advice Line – Geriatrician & GP

AVOIDABLE CONVEYANCE – CARE HOMES

NEAS

- 8 Care homes who use Video Tech for Outpatient Appts
- Discussed Tech (Tablets with 4G) Video Triage Capabilities
- Engagement with Forums to identify Digital Solutions
- Video Consultation Challenges – What is Normal?
- Health Information Exchange Challenges (MIG)
- MTS/Pathways not inclusive of Frailty and Ageing Population
- Is My Patient Unwell Document
- The Significant 7 – Soft Signs
- Lifting Aid Discussion / iStumble Tool



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Thankyou

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